

# Indigenous hospital services



## Here to support you

Assisting the hospital journey of  
Aboriginal and Torres Strait Islander  
patients and their families.

Supported by the MNHHS Aboriginal and Torres Strait Islander Health Unit.



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# Indigenous hospital liaison

Indigenous Hospital Liaison Services are located within the four hospitals at Metro North Hospital and Health Service.

An outreach service is also provided to Kilcoy Hospital.

## The Royal Brisbane and Women's Hospital

Level 5  
Ned Hanlon Building  
Mon and Fri: 8am – 8.30pm  
Tues to Thurs: 8am – 5.00pm  
Sat and Sun: 10am – 6.30pm

### Weekday service

Phone: (07) 3646 4154  
Team Leader: 0408 472 385

### After hours service

Phone: (07) 3647 4183  
Team Leader: 0408 472 385

## The Prince Charles Hospital

Ground Floor (Walkway leading to Coronary Care Unit)  
Mon to Fri: 8.00am – 4.30pm  
Ph: (07) 3139 5165  
Team Leader: 0439 082 908

## Redcliffe Hospital

Via the Telephone Service at the Admissions Desk  
Mon to Fri: 8.00am – 4.30pm  
Ph: (07) 3049 6791  
Team Leader: 0439 082 908

## Caboolture Hospital

Via the Allied Health Reception  
Mon to Fri: 8.00am – 4.30pm  
Ph: (07) 5433 8249  
Mobile: 0438 518 912  
Team Leader: 0439 082 908

## Kilcoy Hospital

Contact Caboolture Hospital Liaison Services

### Referrals

IHLO\_Referrals\_MNHHS@health.qld.gov.au

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# Indigenous patient journey

The Indigenous Patient Journey Coordinators are located at The Royal Brisbane and Women's Hospital (RBWH) and The Prince Charles Hospital (TPCH).

They are able to assist Aboriginal and Torres Strait Islander people and their escorts travelling from Rural, Remote and Regional communities with their journey to, during and after hospital.

## The Royal Brisbane and Women's Hospital

Level 5

Ned Hanlon Building

Mon and Fri: 8am – 8.30pm

Tues to Thurs: 8am – 4.30pm

Sat and Sun: 10am – 6.30pm

Ph: (07) 3646 5612

Mobile: 0428 861 888

### After hours

Mobile: 0409 583 967

## The Prince Charles Hospital

Demountable Building 23

(Next to TPCH Pool)

Mon and Fri: 8am – 8.30pm

Tues to Thurs: 8am – 4.30pm

Sat and Sun: 10am – 6.30pm

Ph: (07) 3139 6429

Mobile: 0429 897 982

### After hours

Mobile: 0409 583 967

### Referrals

Improving\_the\_Patient\_Journey@health.qld.gov.au

### Team Leader

Ph: (07) 3139 6622

Mobile: 0408 023 733

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# Indigenous hospital services

We provide culturally appropriate support, advocacy and advice to Aboriginal and Torres Strait Islander people in the Hospital and their return to community by providing:

- Bedside visits to explain the hospital system
- Liaison with clinical staff
- Transportation support for eligible patients
- Personal and family support
- Language translation services
- Cultural support
- Coordination of care from hospital to home
- Men's and Women's business

## Contact us

### **Aboriginal and Torres Strait Islander Health Unit**

Community, Indigenous and Subacute Service  
Metro North Hospital and Health Service

Building 26

Chermside Community Health Centre

490 Hamilton Road

Chermside, QLD 4032

Phone: (07) 3139 3235

Email: [A\\_TSIHU\\_MNHHS@health.qld.gov.au](mailto:A_TSIHU_MNHHS@health.qld.gov.au)



ABORIGINAL AND  
TORRES STRAIT ISLANDER  
**HEALTH UNIT**

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