

Indigenous hospital services



Here to support you

Assisting the hospital journey of
Aboriginal and Torres Strait Islander
patients and their families.

Supported by the MNHHS Aboriginal and Torres Strait Islander Health Unit.



Indigenous hospital liaison

Indigenous Hospital Liaison Services are located within the four hospitals at Metro North Hospital and Health Service.

An outreach service is also provided to Kilcoy Hospital.

The Royal Brisbane and Women's Hospital

Level 5
Ned Hanlon Building
Mon and Fri: 8am – 8.30pm
Tues to Thurs: 8am – 5.00pm
Sat and Sun: 10am – 6.30pm

Weekday service

Phone: (07) 3646 4154
Team Leader: 0408 472 385

After hours service

Phone: (07) 3647 4183
Team Leader: 0408 472 385

The Prince Charles Hospital

Ground Floor (Walkway leading to Coronary Care Unit)
Mon to Fri: 8.00am – 4.30pm
Ph: (07) 3139 5165
Team Leader: 0439 082 908

Redcliffe Hospital

Via the Telephone Service at the Admissions Desk
Mon to Fri: 8.00am – 4.30pm
Ph: (07) 3049 6791
Team Leader: 0439 082 908

Caboolture Hospital

Via the Allied Health Reception
Mon to Fri: 8.00am – 4.30pm
Ph: (07) 5433 8249
Mobile: 0438 518 912
Team Leader: 0439 082 908

Kilcoy Hospital

Contact Caboolture Hospital Liaison Services

Referrals

IHLO_Referrals_MNHHS@health.qld.gov.au

Indigenous patient journey

The Indigenous Patient Journey Coordinators are located at The Royal Brisbane and Women's Hospital (RBWH) and The Prince Charles Hospital (TPCH).

They are able to assist Aboriginal and Torres Strait Islander people and their escorts travelling from Rural, Remote and Regional communities with their journey to, during and after hospital.

The Royal Brisbane and Women's Hospital

Level 5

Ned Hanlon Building

Mon and Fri: 8am – 8.30pm

Tues to Thurs: 8am – 4.30pm

Sat and Sun: 10am – 6.30pm

Ph: (07) 3646 5612

Mobile: 0428 861 888

After hours

Mobile: 0409 583 967

The Prince Charles Hospital

Demountable Building 23

(Next to TPCH Pool)

Mon and Fri: 8am – 8.30pm

Tues to Thurs: 8am – 4.30pm

Sat and Sun: 10am – 6.30pm

Ph: (07) 3139 6429

Mobile: 0429 897 982

After hours

Mobile: 0409 583 967

Referrals

Improving_the_Patient_Journey@health.qld.gov.au

Team Leader

Ph: (07) 3139 6622

Mobile: 0408 023 733

Indigenous hospital services

We provide culturally appropriate support, advocacy and advice to Aboriginal and Torres Strait Islander people in the Hospital and their return to community by providing:

- Bedside visits to explain the hospital system
- Liaison with clinical staff
- Transportation support for eligible patients
- Personal and family support
- Language translation services
- Cultural support
- Coordination of care from hospital to home
- Men's and Women's business

Contact us

Aboriginal and Torres Strait Islander Health Unit

Community, Indigenous and Subacute Service
Metro North Hospital and Health Service

Building 26

Chermside Community Health Centre

490 Hamilton Road

Chermside, QLD 4032

Phone: (07) 3139 3235

Email: A_TSIHU_MNHHS@health.qld.gov.au



ABORIGINAL AND
TORRES STRAIT ISLANDER
HEALTH UNIT
