

Ophthalmology (Eye) Clinic Information

Hours of Operation: Monday to Friday: 8 am – 4 pm.

The Royal Brisbane and Women's Hospital is located on the corner of Butterfield Street and Bowen Bridge Road, Herston. The Eye Clinic is on Level 8 of the Ned Hanlon Building. When arriving at the hospital via the main entrance off Butterfield Street, take the lifts to your right to Level 8 and you will find Eye Clinic located half way down the corridor on the right hand side.

Things to Remember:

- Bring your prescription glasses, eye drops and if required sunglasses.
- Bring your Medicare card and Photo ID.
- Bring any test results and a list of your current medications.
- If you are a diabetic or a wheelchair bound patient, please ensure you bring food to sustain your visit.
- Let the staff know if you have to catch transport at a particular time.
- Inform the staff if you require any assistance.
- To assist nursing staff with your initial eye test, please ensure that you are wearing your bifocal or distance glasses. If you wear a hearing aid, please make sure you wear it to your appointment.
- As part of your visit at the Eye Clinic your examination may require instillation of drops to dilate your pupils which makes your vision blurry for a few hours. **PLEASE DO NOT DRIVE.** This may cause problems with glare. To avoid this please bring a pair of sunglasses.
- At the end of the consultation the Doctor will tell you if you need to come back for another visit and will give you a card to present to the receptionist so that your next appointment can be booked.
- Your visit may take up to 2 hours, as clinic numbers are quite large. We ask you to arrive 15 minutes prior to your appointment and check in at the reception desk. Patients are seen in order of appointment. However, patients who require urgent treatment may be seen before you.

Pharmacy:

- If you need to fill a prescription following your visit, a private pharmacy and the hospital pharmacy are both located just across the courtyard on the same floor as Specialist Outpatient Services on Level 1. You are welcome to use your own community pharmacy,

however, some medications may not be on the Pharmaceutical Benefits Scheme and you may have to pay extra for these.

Transport and Parking:

- For patients who need assistance there is a set down and pick up area where wheelchairs are available. This is the transit lounge and it is located on Ground floor of Dr James Mayne Building.
- If you are travelling from a considerable distance and require assistance with travel and accommodation please contact your referrer and/or general practitioner
- There are two stations that are near the Royal Brisbane and Women's Hospital. These are Bowen Hills and Fortitude Valley stations. A regular bus service is available from just outside Brunswick Street station which stops at the hospital. The RBWH bus stop (northbound and southbound) is connected to the hospital via walkway on Bowen Bridge Road.
- More detailed information regarding public transport can be obtained by contacting: TransLink on **13 12 30** or visiting the website at: **www.translink.com.au**
- On-site parking facilities are available through the multi-storey stations located in Butterfield Street and Herston Road. These are privately managed facilities and so hourly and daily rates apply. The parking station located in Butterfield Street connects directly with the hospital. There is no on-site parking available and only local residential parking available in the surrounding streets.
- If you qualify for transport from Veterans Affairs, bookings for cars may be made by phoning **1300 550 455**.

