



Are you picking up a friend or relative following a cardiac day procedure?

Please read the following guidelines

- The admission time of the patient is not the actual procedure time. The procedure time is usually scheduled some hours after the admission. In some cases, there may also be further delays if unexpected emergency cases arise.
- Once the procedure has been completed, a recovery nurse will call you on the number provided at the time of admission. This could be a minimum of five (5) hours. If you cannot be contacted by phone, return to the CIU reception desk no sooner than five (5) hours after the scheduled procedure time. If this is after 5pm, use the intercom system by the door of the Cardiac Investigations Unit.
- Generally, relatives/friends are not permitted into the immediate Recovery Area due to the need to respect the privacy of other patients who may be acutely unwell at the time.
- Some procedures may require the patient to remain in the Recovery Area for up to six (6) hours. Following the procedure, staff should be able to give you an estimated length of stay and discharge time, and will be able to pass this information on via phone to the patient's nominated relative/friend.

Collecting your relative/friend post procedure

- During normal business hours, once you have been contacted to collect the patient, please come to the CIU reception desk. There is temporary parking outside the main entrance of the hospital for setting down and picking up patients.
- After 5pm, the reception desk is closed. Go to the double blue doors outside Cardiac Investigations Unit and use the intercom system to inform staff you have arrived.
- After 9pm please enter the hospital via the Emergency Department as the main hospital entrance will be closed.



CIU Reception

**After hours
CIU Entrance**

To Breeze Café

To Medical Imaging

Outpatient
waiting area

Outpatient
Clinics

Main Hospital
Reception Desk

Report here for
Pre-Admission Clinic
appointment
(PREAC)

Main entrance to
The Prince Charles Hospital

To Cardiac
Investigations Unit
CIU

Lifts

Multi-Storey
Parking Building

Stairs

Atrium

Coffee
Cart