



Metro North Hospital and Health Board

Meeting: 26 November 2013

Venue: Redcliffe Hospital, Redcliffe

Summary of the key points discussed and decisions made by the Board

Prior to the meeting the Board members conducted a staff forum at the Redcliffe Hospital to meet with staff and allow an opportunity for open discussion and questions of the Board.

The meeting was chaired by Dr Paul Alexander AO and a range of matters were considered at the meeting including:

- Reports by the Chief Executive, Chief Operating Officer and Chief Finance Officer, including the Metro North Performance and Finance Report.
- A report from the Board Finance Committee.
- A report from the Board Risk and Audit Committee.
- A report from the Board Safety and Quality Committee.
- A monthly update on the Metro North Work Program 2013-14 providing an overview on the current initiatives and progress.
- A monthly update regarding senior medical contracts arrangements.
- A monthly update on Metro North Communications.
- A paper on the Outpatient Strategy 2013-17 which provides a holistic approach to manage outpatients focused on a patient centric model, the strategy was approved by the Board.
- A paper on the Communication and Patient Experience Strategy focused on listening, publishing and sharing information, enabling staff to operate in an environment where achievements are regularly celebrated, the strategy was approved by the Board.
- A paper on professional and public liability arrangements, with arrangements progressing within Metro North.
- A paper on the Metro North risk report with further work to be progressed for clinical risks involving the Clinical Council.
- A paper on the Board and Committee meeting schedule for 2014.

This summary of Board discussion and decisions made does not form or represent any part of the minutes of the meeting.